



How we use Cookies

A cookie is a piece of information held on a user's computer.

We use cookies to:

- track aspects of user visits, including the length of a user's visit, their browser, geographic location and the use of the search facility on this website.
- remember user's selected contrast and/or text resizing preferences for this website
- track aspects of user visits when using the webchat service
- manage hosting and sessions and user authentication to ensure a good experience on the website

Which Cookies do we use?

Cookie or product name	Purpose	Expires
ARRAffinity	To manage hosting	0 days
ASP.Net_Sessionid	To manage session	0 days
Font-Size	To remember accessibility preferences	20 days
www.uttlesfordfrontline.org.uk www.harlowfrontline.org.uk www.eppingforestfrontline.org.uk	Authentication	1 day
Google Analytics Cookies	Track aspects of user visits, including the length of a user's visit, their browser, geographic location and the use of the search facility on this website	Maximum 2 years

How can you manage or delete cookies?

If you don't want to receive cookies, you can change settings in your web browser so that your browser tells you when cookies are sent to it or you can refuse cookies altogether. You can also delete cookies that have already been set.

If you wish to restrict or block web browser cookies, the Help function within your browser should tell you how. Alternatively, these sites can provide more information on how to do this:

www.allaboutcookies.org

www.aboutcookies.org

This policy covers www.uttlesfordfrontline.org.uk, www.harlowfrontline.org.uk and www.eppingforestfrontline.org.uk; other websites linked from these websites are not covered by this policy. Once you have accessed another website via one of our links you will be subject to the security and cookie policy of that site.

Get in touch with us about your data

You can contact us at any time and ask us:

- what information we've stored about you
- to change or update your details
- to delete your details from our records

Send us a message at info@frontlineuk.org.uk

If you want to make a complaint

If you're not happy with how we've handled your data, you can make a complaint.

You can also [raise your concern with the Information Commissioner's office](#).